

Your
Long
Term
Technology
Partner

Company Profile

Automated Systems Company (ASC) is a Public Shareholding Company established in 1988. ASC was registered in the Kuwait Stock Exchange (KSE) as a technology company in November 2002. Currently, it is the only technology company in KSE. It has a current capital of 10 million Kuwaiti Dinars.

The journey started with an aim of providing IT Services & Solutions exclusively to aviation and travel industries, but has expanded to other businesses such as Healthcare, Education, Banking, Oil & gas, Telecom and Construction. ASC provides a diverse set of technology Services & Solutions to a wide range of industries.

Our continuous quest for excellence through our dedicated team and innovative solutions, which is at the heart of our operations, has helped us gain the trust and satisfaction of our valuable customers and partners.

ASC has served more than 300 customers during its 30+ years of operations providing more than 25 Services & Solutions to various industries. Today through our partners we provide infrastructure services in over 25 countries for our customers.



Mission

Mission for Customers
Deliver services of the highest standards to our customers, enabling technological transformation in converting IT services to be an integral part of their enterprise value chain

Mission for Employees
Invest in our employees to create a culture which emphasizes on skill and core competency development for individual aspirations and service excellence.

Mission for Shareholders
Create a regional market leader that is forward focused, agile, and able to adapt to a changing technological and economic landscape

Vision

“To be a regional leading technology partner enabling enterprise transformation”





Our Values

Development-oriented

Emphasizes the company's pursuit for sustainable development and growth in the region as an IT service provider while contributing towards the development of customers and employees.

Innovation and new technology

Company's approach to enable innovation of solutions through technology and drive the transformation of organizations.

Customer Focused

Identification of the need to provide an excellent customer experience catering to varying requirements for IT technological solutions and effectively capture, retain a large customer base.

Integrity

Company's strive to fulfill its objects and stakeholder's needs while maintaining the highest standard of integrity and ethical values.

Our Values & Responsibility

Corporate Social Responsibility (CSR)

- Achieving the society's economic, environmental & civic goals in addition to the Company's financial goals.
- Operating in a way that our stakeholders can feel proud to work with ASC which respects its social, ethical and environmental responsibilities.
- Involving our employees in the service of the community to add to our employees' self-esteem as well as their understanding of the community's needs and the role they can play to meet them.
- Educating the community on the impact they have on different aspects of our society and how they can work towards minimizing the damage of their activities and benefiting it instead.
- Ensuring that the Company's CSR efforts are appropriately captured and reported to Management as well as other stakeholders.

Board Members

Qusai Al-Shatti
Chairman

Hesham Al Nouri
Vice Chairman

Eng. Khalid Al Thukeir
Board Member
(Non- Executive)

Saleh Al Selmi
Board Member

Ali Al Shuraidah
Board Member - Independent

Dr. Zaid Najem
Board Member - Independent

Market Domain

We are the leaders in the technology solutions field by providing services and solutions to:



Oil & Gas



Telecommunications



Healthcare



Government/Semi-Government



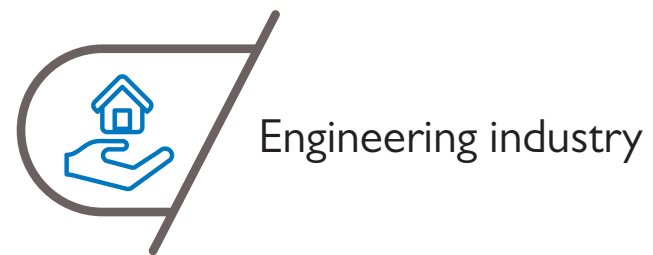
Banking & Finance



Education & Training



Retail & Logistics



Engineering industry



Travel Industry

Our Services & Solutions

Our services & solutions enables our customers to achieve business objectives through highly skilled resources, experiences and capabilities.

These services are broadly classified into:



Professional Services

- Project Management
- Enterprise Architecture & Solution Design
- IT Strategy and Governance
- Annual Maintenance Contract Services
- Managed Service Provider (MSP)



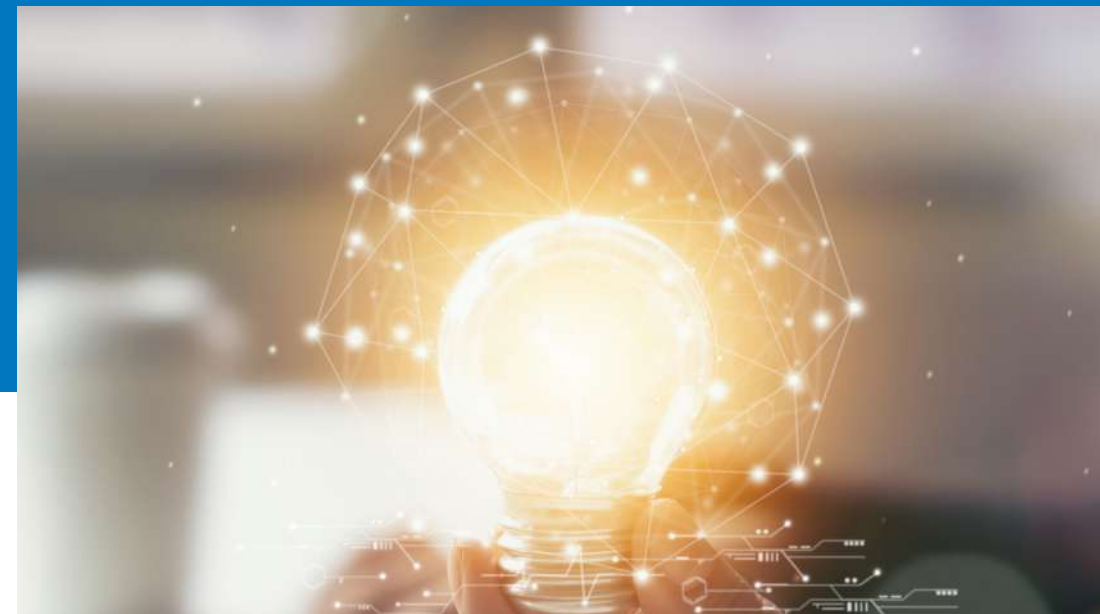
Service Desk as a Service (SDaaS)

- ITIL compliant Service Management Tool with multitenant support
- State-of-the-art Call Management System
- Highly experienced & service-oriented agents
- Customized reports
- Multi-channel support for customers
- Operation Center Service (NOC)



IT Infrastructure Solutions - Data Center

- Servers
- Enterprise Storage
- Data Center Networking
- Data Backup, Business continuity and Disaster recovery
- Private/Hybrid/Public Cloud
- Racks and Cabling
- Hyper Converged Infrastructure (HCI)
- Software-Defined Data Center
- Virtualization Technologies





Our Services & Solutions



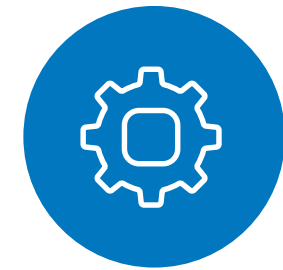
Network Infrastructure

- LAN and WAN Infrastructure
- Enterprise Wireless
- WAN Optimization
- Workforce Mobility
- Software Defined Network
- Network Security (NAC)
- Network Management Solution (NMS)
- IP Telephony Solutions



Cyber Security

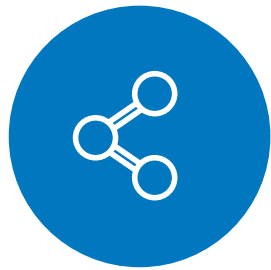
- Endpoint Protection (EPP)
- Next-Generation Firewall/IPS/IDS
- DDoS, Web Application Firewall
- Secure Remote Access (IPsec,SSL)
- Cloud Security Services
- Email Protection
- Endpoint Protection
- Security Information and Event Management (SIEM)
- Vulnerability Assessment and Penetration Testing (VAPT)



Microsoft Services

- Active Directory Services (AD)
- Identity and Access Management (IAM)
- Service Management
- Configuration Management
- Operations Management
- Virtualization Management
- Microsoft Exchange and Office 365

Our Services & Solutions



Low Voltage

- Structured Cabling
- Master Clocking
- Closed-Circuit TV (CCTV)
- TV Systems
- Access Control Systems
- Road Blockers and Gate Barriers
- Public Address & Smart Classroom
- Queuing Management Systems
- Uninterrupted Power Supply (UPS)
- Building Management Systems (BMS)
- Lighting Control Systems
- Digital Signage
- People & Asset Tracking System



Application Development Service

- Business Applications
- Custom Web Application
- Application Migration and Legacy Modernization
- Mobile Applications
- Big Data and BI Solutions
- Software Testing & Quality Assurance Services



Healthcare Information System

- PANCLINICA
- PANPHARMA
- PANLAB
- PANMEDICA Comprehensive System



Engineering Solutions & Services

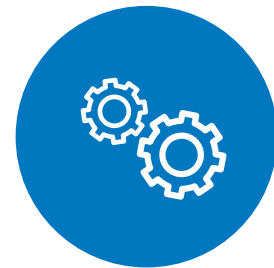
- Enterprise Infrastructure Engineering Applications
- Engineering Modulation and Simulation Applications
- Engineering Project Management Solutions
- Consultancy and Training Support Services

Our Services & Solutions



Aviation Services

- Airline Host Services Support
- Native Check-in Desk Environment
- Airline Peripheral Services
- Connectivity Solutions
- IT Solutions and Integrated Applications for Airport Services



Customized Services for Aviation Industry

- Industry standard Artificial Intelligence ID Verification Solution
- Unit Load Devices (ULD) tracking
- Mobile Reservation and Check-in Services
- Wheelchair Assistance Management System



Airport Security Systems

- Security Screening Products & Solutions
- Entrance Control, Pedestrian, Vehicle and Passenger access systems
- Building Automation and Parking Management Systems
- Automated Threat Image Detection Solutions
- Enterprise AFIS/ABIS Biometric Solutions
- Identity Management & Asset Tracking



Student & Learning Management System

- School Registration Management
- Transportation Management
- Surveys and Quizzes Admissions
- Billing Academics
- Library Academics
- CRM

Partners



ISO Certifications



QUALITY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Quality Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29, P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO 9001:2015

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No.- QAIS-Q-KW-AS-06.20.029

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 18th August 2020
Certificate Issue/Rescue: 18th August 2020

Expiry Date: 17th August 2021
Renewal Due: 17th August 2021


Note: Certificate shall be valid after surveillance, only if continuation letter by QACS is present. To Check the certificate validity please Refer Web:- www.qacsworld.com

This certificate is the property of QACS International Pvt. Ltd. and shall be returned immediately when demanded.





QACS INTERNATIONAL PVT. LTD.



INFORMATION SECURITY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Information Security Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29, P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO 27001:2013

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

DATE OF STATEMENT OF APPLICABILITY: 16TH MARCH 2020 (VERSION:01)

Certificate No.- QAIS-IS-KW-AS-06.20.001




This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 18th August 2020
Certificate Issue/Rescue: 18th August 2020

Expiry Date: 17th August 2021
Renewal Due: 17th August 2021

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QACS INTERNATIONAL PVT. LTD.



INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Information Technology Service Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29, P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO/IEC 20000-1:2011

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No.- QAIS-IT-KW-AS-06.20.001

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QACS INTERNATIONAL PVT. LTD.



Certificate of Registration

This is to certify that

Environmental Management System

of

AUTOMATED SYSTEMS COMPANY (K.P.S.C.)

Kuwait Free Trade Zone, Future Area, Plots #: B28, B29, Shuwaikh Port, Kuwait.


complies with the requirements of


ISO 14001:2015

This certificate is valid concerning all activities related to:

Providing IT Helpdesk Services, Effective IT Infrastructure Solutions, Software and Hardware, Network and Communication Solutions Active and Advanced Security Monitoring, Endpoint Protections, Performance Management and Automation Tools, Data Networking, HCI Solutions, Outsourcing Manpower, Managed services, Maintenance services, Low Voltage Solutions, Healthcare Information Systems, Software Engineering Solution, E-Learning, Training Programs.

ANZSIC Code: 2922, 3499, 6923, 8101, 9429

E3015	Nov. 29, 2019	Nov. 28, 2020
Certificate No.	Date of this Certificate	*Next Audit Due Date
Nov. 29, 2019	Nov. 28, 2022	
Date of Initial Registration	Certification Expiry Date	Managing Director/Director





TRANSPACIFIC CERTIFICATIONS LIMITED

Website: www.iso14001.com E-mail: info@iso14001.com
Accreditation by Joint Accreditation System of Australia and New Zealand (Accreditation No. E300020604)
4 Princes Close, DEAKIN, ACT 2600, AUSTRALIA
<http://www.jas-anz.org.au/directory/certified-organisations>

This certificate is only valid if it is available online on TCL website at <http://iso14001.com> upon request.
*In case of Surveillance/Recertification Audit is not allowed to be conducted on or before the specified date, the Certificate shall be Suspended/Withdrawn.
Version: 1.07



Certificate of Registration

This is to certify that

Occupational Health and Safety Management System

of

AUTOMATED SYSTEMS COMPANY (K.P.S.C.)

Kuwait Free Trade Zone, Future Area, Plots #: B28, B29, Shuwaikh Port, Kuwait.

complies with the requirements of

ISO 45001:2018

This certificate is valid concerning all activities related to:

Providing IT Helpdesk Services, Effective IT Infrastructure Solutions, Software and Hardware, Network and Communication Solutions Active and Advanced Security Monitoring, Endpoint Protections, Performance Management and Automation Tools, Data Networking, HCI Solutions, Outsourcing Manpower, Managed services, Maintenance services, Low Voltage Solutions, Healthcare Information Systems, Software Engineering Solution, E-Learning, Training Programs.

ANZSIC Code: 2922, 3499, 6923, 8101, 9429

O-2115	Nov. 29, 2019	Nov. 28, 2020
Certificate No.	Date of this Certificate	*Next Audit Due Date
Nov. 29, 2019	Nov. 28, 2022	
Date of Initial Registration	Certification Expiry Date	Managing Director/Director




TRANSPACIFIC CERTIFICATIONS LIMITED

Website: www.iso14001.com E-mail: info@iso14001.com
Accreditation by Joint Accreditation System of Australia and New Zealand (Accreditation No. M204020304)
4 Princes Close, DEAKIN, ACT 2600, AUSTRALIA
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Version: 1.00

Our Customers

For over thirty years, ASC has played a vital role in supporting companies and institutions across Kuwait by providing the best and latest services and solutions in the market.

Here are some of our major clients throughout our journey from 2008 - to date



Our Subsidiary

PITMAN

T R A I N I N G

Pitman Training Center is a subsidiary of Automated Systems Company (ASC). Pitman Training Center offers a variety of training programs in business, management, finance, IT and more.

Training Courses

General management

Project management

Sales, Marketing & Customer Service

Soft skills

Microsoft

Cisco

AWS for Cloud Training Technology

Bentley

AutoDesk

EC Council Cyber Security

Graphics & Social Media

Mini Master in Business Administration-mini MBA

Human resources (HR)

Administrative & Secretary

Business Writing

Oracle

CompTIA

Security & Virtualization

English Language

Finance & Accounting

Workshops

Seminars



Head Office

Free Trade Zone, Future Zone,
Plot: B28/29, Shwaikh, State of
Kuwait



+965 24943700



sales@asc-me.net
info@asc-me.net

www.asc-me.net

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 [ASC.Kuwait](#)

 [AutomatedSystemsCompany](#)

 [ASCKuwait](#)