الأنظمة الآلية
Automated Systems

Your
Long
Term
Technology
Partner

Company
Profile

2021

Automated Systems Company (ASC) is a Public Shareholding Company established in 1988. ASC was registered in the Kuwait Stock Exchange (KSE) as a technology company in November 2002. Currently, it is the only technology company in KSE. It has a current capital of 10 million Kuwaiti Dinars.

The journey started with an aim of providing IT Services & Solutions exclusively to aviation and travel industries, but has expanded to other businesses such as Healthcare, Education, Banking, Oil & gas, Telecom and Construction. ASC provides a diverse set of technology Services & Solutions to a wide range of industries.

Our continuous quest for excellence through our dedicated team and innovative solutions, which is at the heart of our operations, has helped us gain the trust and satisfaction of our valuable customers and partners.

ASC has served more than 300 customers during its 30+ years of operations providing more than 25 Services & Solutions to various industries. Today through our partners we provide infrastructure services in over 25 countries for our customers.

Mission

Mission for Customers
Deliver services of the highest standards to our customers, enabling technological transformation in converting IT services to be an integral part of their enterprise value chain
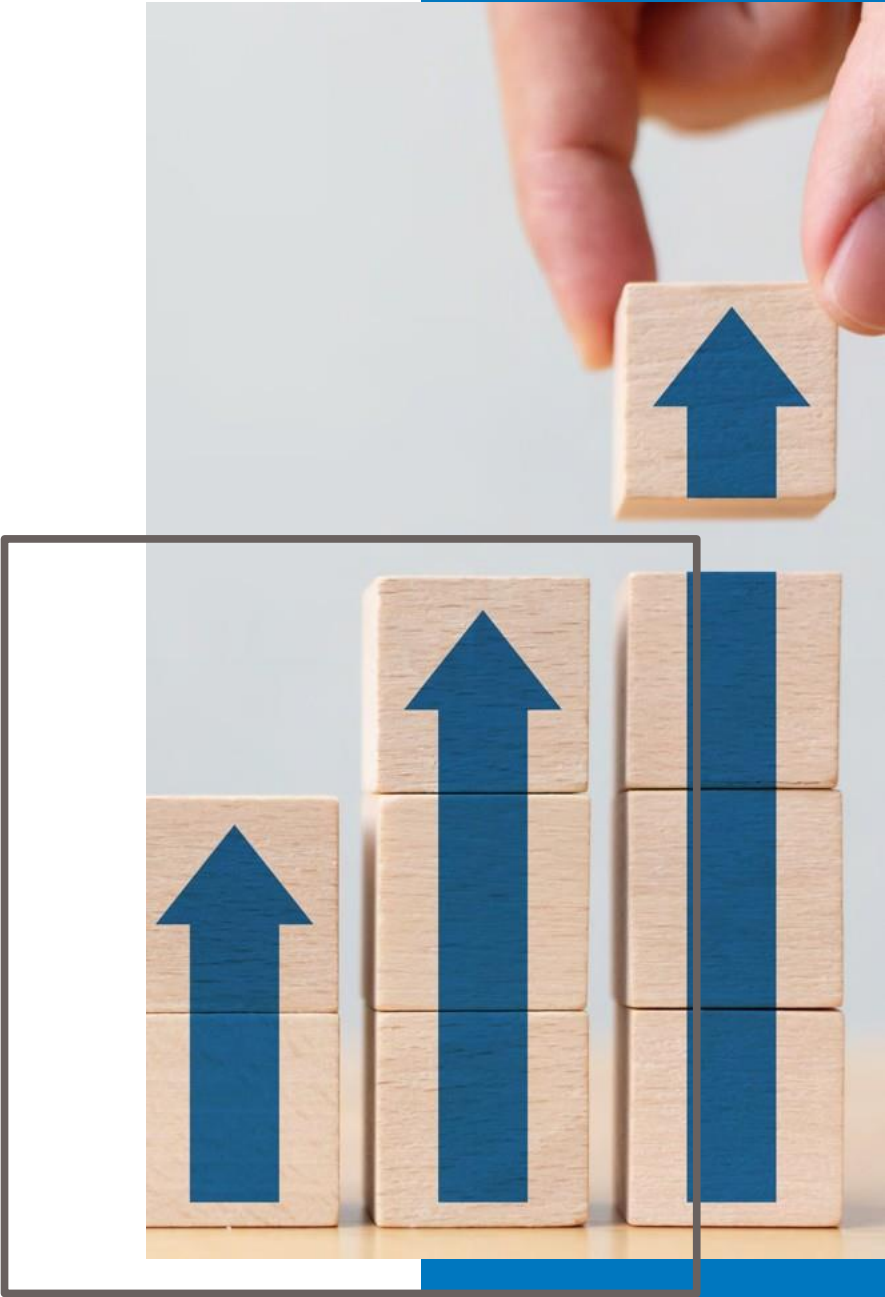
Mission for Employees
Invest in our employees to create a culture which emphasizes on skill and core competency development for individual aspirations and service excellence.

Mission for Shareholders
Create a regional market leader that is forward focused, agile, and able to adapt to a changing technological and economic landscape

Vision

"To be a regional leading technology partner enabling enterprise transformation"

Our Values & Responsibility

Our Values

Development-oriented
Emphasizes the company's pursual for sustainable development and growth in the region as an IT service provider while contributing towards the development of customers and employees.

Innovation and new technology
Company's approach to enable innovation of solutions through technology and drive the transformation of organizations.

Customer Focused
Identification of the need to provide an excellent customer experience catering to varying requirements for IT technological solutions and effectively capture, retain a large customer base.

Integrity
Company's strive to fulfill its objects and stakeholder's needs while maintaining the highest standard of integrity and ethical values.

Corporate Social Responsibility (CSR)

— Achieving the society's economic, environmental & civic goals in addition to the Company's financial goals.

— Operating in a way that our stakeholders can feel proud to work with ASC which respects its social, ethical and environmental responsibilities.

— Involving our employees in the service of the community to add to our employees' self-esteem as well as their understanding of the community's needs and the role they can play to meet them.

— Educating the community on the impact they have on different aspects of our society and how they can work towards minimizing the damage of their activities and benefiting it instead.

— Ensuring that the Company's CSR efforts are appropriately captured and reported to Management as well as other stakeholders.

Board Members

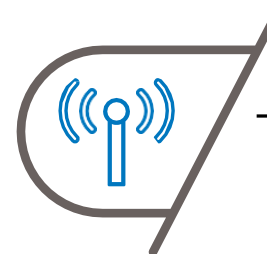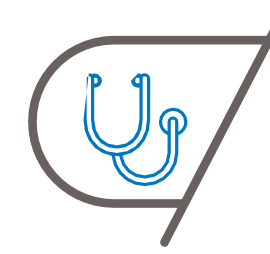|		
Qusai Al-Shatti Chairman	**Hesham Al Nouri** Vice Chairman	**Waleed Al-Saeed** Board Member
Eng. Dawood Al-Rashed Board Member	**Mai Al-Essa** Board Member	**Saleh Al-Selmi** Board Member

Market Domain

We are the leaders in the technology solutions field by providing services and solutions to:

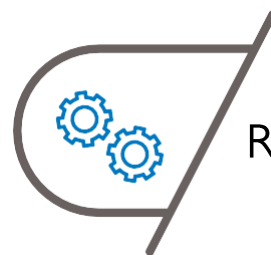Oil & Gas

Telecommunications

Healthcare

Government/Semi-Government

Banking & Finance

Education & Training
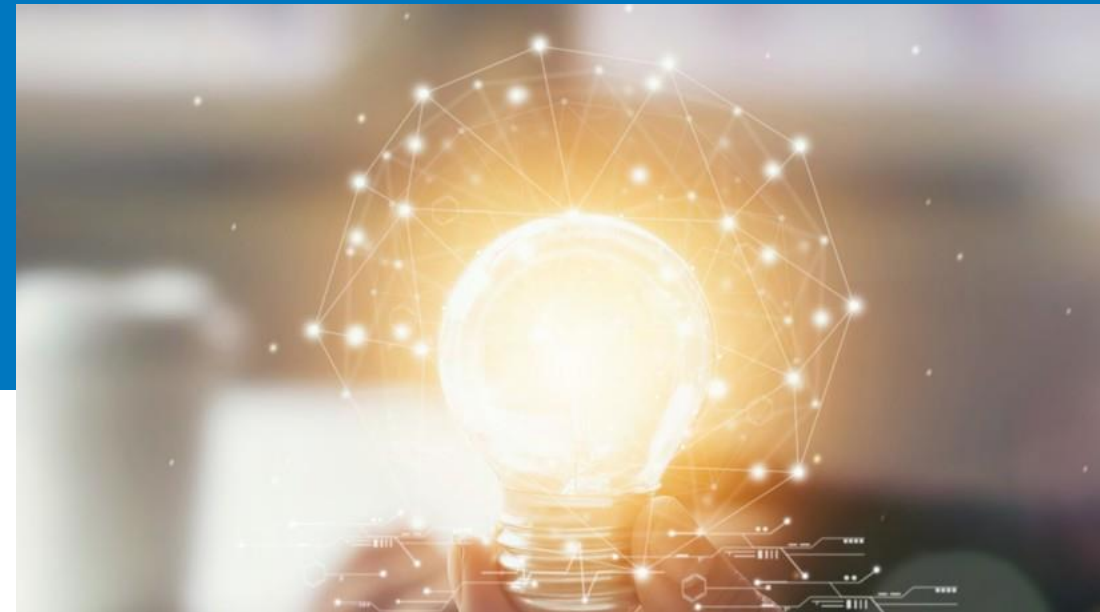
Retail & Logistics

Engineering industry

Travel Industry

Our Services & Solutions

Our services & solutions enables our customers to achieve business objectives through highly skilled resources, experiences and capabilities.

These services are broadly classified into:

Professional Services

- Project Management
- Enterprise Architecture & Solution Design
- IT Strategy and Governance
- Annual Maintenance Contract Services
- Managed Service Provider (MSP)

Service Desk as a Service (SDaaS)

- ITIL compliant Service Management Tool with multitenant support
- State-of-the-art Call Management System
- Highly experienced & service-oriented agents
- Customized reports
- Multi-channel support for customers
- Operation Center Service (NOC)

IT Infrastructure Solutions - Data Center

- Servers
- Enterprise Storage
- Data Center Networking
- Data Backup, Business continuity and Disaster recovery
- Private/Hybrid/Public Cloud
- Racks and Cabling
- Hyper Converged Infrastructure (HCI)
- Software-Defined Data Center
- Virtualization Technologies
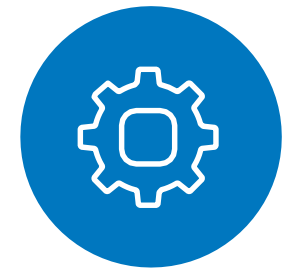
Our Services & Solutions

Network Infrastructure

- LAN and WAN Infrastructure
- Enterprise Wireless
- WAN Optimization
- Workforce Mobility
- Software Defined Network
- Network Security (NAC)
- Network Management Solution (NMS)
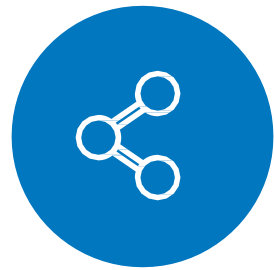- IP Telephony Solutions

Cyber Security

- Endpoint Protection (EPP)
- Next-Generation Firewall/IPS/IDS
- DDoS, Web Application Firewall
- Secure Remote Access (IPsec,SSL)
- Could Sercutiy Services
- Email Protection
- Endpoint Protection
- Security Information and Event Management (SIEM)
- Vulnerability Assessment and Penetration Testing (VAPT)

Microsoft Services

- Active Directory Services (AD)
- Identity and Access Management (IAM)
- Service Management
- Configuration Management
- Operations Management
- Virtualization Management
- Microsoft Exchange and Office 365

Our Services & Solutions

Low Voltage

- Structured Cabling
- Master Clocking
- Closed-Circuit TV (CCTV)
- TV Systems
- Access Control Systems
- Road Blockers and Gate Barriers
- Public Address & Smart Classroom
- Queuing Management Systems
- Uninterrupted Power Supply (UPS)
- Building Management Systems (BMS)
- Lighting Control Systems
- Digital Signage
- People & Asset Tracking System

Application Development Service

- Business Applications
- Custom Web Application
- Application Migration and Legacy Modernization
- Mobile Applications
- Big Data and BI Solutions
- Software Testing & Quality Assurance Services

Healthcare Information System

- PANCLINICA
- PANPHARMA
- PANLAB
- PANMEDICA Comprehensive System

Engineering Solutions & Services

- Enterprise Infrastructure Engineering Applications
- Engineering Modulation and Simulation Applications
- Engineering Project Management Solutions
- Consultancy and Training Support Services

Our Services & Solutions

Aviation Services

- Airline Host Services Support
- Native Check-in Desk Environment
- Airline Peripheral Services
- Connectivity Solutions
- IT Solutions and Integrated Applications for Airport Services

Customized Services for Aviation Industry

- Industry standard Artificial Intelligence ID
- Verification Solution
- Unit Load Devices (ULD) tracking
- Mobile Reservation and Check-in Services
- Wheelchair Assistance Management System

Airport Security Systems

- Security Screening Products & Solutions
- Enterance Control, Pedestrian, Vehicle and Passenger access systems
- Building Automation and Parking Management Systems
- Automated Threat Image Detection Solutions
- Enterprise AFIS/ABIS Biometric Solutions
- Identity Management & Asset Tracking

Student & Learning Management System

- School Registration Management
- Transportation Management
- Surveys and Quizzes Admissions
- Billing Academics
- Library Academics
- CRM

Partners

QUALITY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Quality Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29,
P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd.
and found to comply with

ISO 9001:2015

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No:- QAIS-Q-KW-AS-06.20.029
EA Code: 33

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and
Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 18th August 2020
Certificate Issue/Reissue: 23rd August 2021

*Expiry Date: 17th August 2022
Renewal Due: 17th August 2023
Revision: 01

Note: Certificate shall be valid after surveillance, only if continuation letter by QACS is present.
To Check the certificate validity please
Refer Web:- (www.qacsworld.com)

This certificate is the property of QACS International Pvt. Ltd. and shall be returned immediately when demanded.
This is an Accredited certificate issued by QACS International Pvt. Ltd. sanctioned for issue by International
Accreditation Services, 3060 Saturn Street Suite 100 Brea, California 92821-1732, USA.

This certificate is subject to the company maintaining its system to the required standards, which will be monitored by QACS
The use of this Certificate and the QACS Certification Mark are subject to the Regulations Applicable to Holders of QACS Certificates

QACS INTERNATIONAL

This certificate is property of QACS and shall be returned when requested. It may only be reproduced in its entirety and without change.
Email: info@qacertification.asia web: www.qacsworld.com

INFORMATION SECURITY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Information Security Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29,
P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd.
and found to comply with

ISO 27001:2013

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

DATE OF STATEMENT OF APPLICABILITY: 21ST MAY 2021 (VERSION:1.0)

Certificate No:- QAIS-IS-KW-AS-06.20.001

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INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Information Technology Service Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29,
P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd.
and found to comply with

ISO/IEC 20000-1:2011

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No:- QAIS-IT-KW-AS-06.20.001

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ENVIRONMENTAL MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Environmental Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29,
P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd.
and found to comply with

ISO 14001:2015

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No:- QAIS-E-KW-AS-07.21.004
EA Code: 33

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and
Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 8th September 2021
Certificate Issue/Reissue: 8th September 2021

*Expiry Date: 7th September 2022
Renewal Due: 7th September 2024

Note: Certificate shall be valid after surveillance, only if continuation letter by QACS is present.
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QACS INTERNATIONAL

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Email: info@qacertification.asia, Web: www.qacsworld.com

OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Occupational Health & Safety Management System of

AUTOMATED SYSTEMS COMPANY

KUWAIT FREE TRADE ZONE, PLOT NO. B28 & B29,
P.O. BOX 27159, SAFAT 13132, KUWAIT

has been assessed by QACS International Pvt. Ltd.
and found to comply with

ISO 45001:2018

for the following Scope

INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES (ICT)

Certificate No:- QAIS-OH-KW-AS-07.21.004
EA Code: 33

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Our Customers

For over thirty years, ASC has played a vital role in supporting companies and institutions across Kuwait by providing the best and latest services and solutions in the market.

Here are some of our major clients throughout our journey from 2008 – to date

Our Subsidiary

Pitman Training Center is a subsidiary of Automated Systems Company (ASC). Pitman Training Center offers a variety of training programs in business, management, finance, IT and more.

PITMAN
T R A I N I N G

Training Courses

General management

Project management

Sales, Marketing & Customer Service

Soft skills

Microsoft

Cisco

AWS for Cloud Training Technology

Bentley

AutoDesk

EC Council Cyber Security

Graphics & Social Media

Mini Master in Business Administration-mini MBA

Human resources (HR)

Administrative & Secretary

Business Writing

Oracle

CompTIA

Security & Vvirtualization

English Language

Finance & Accounting

Workshops

Seminars

الأنظمة الآلية
Automated Systems

Head Office
Free Trade Zone, Future Zone,
Plot: B28/29, Shwaikh, State of
Kuwait

+965 24943700

sales@asc-me.net
info@asc-me.net

f AutomatedSystemsKuwait

ⓞ ASC.Kuwait

in AutomatedSystemsCompany

🐦 ASCKuwait

www.asc-me.net